



# DRB University

## Get the Maximum ROI from Your Technology with Product Training



DRB University's two-day, classroom training sessions offer a collaborative, hands-on experience to help you gain a deeper understanding of your DRB products. Learn from our knowledgeable trainers, industry veterans and peers as we cover the software and hardware topics customers ask about the most, such as:

- Troubleshooting
- Increasing customer loyalty
- Increasing uptime
- Reducing labor tracking and scheduling headaches
- Optimizing throughput
- Managing monthly passes and prepaids



### Courses

#### SiteWatch® Basic Operations

Ideal for those new to DRB products

Learning Modules:

- What Your System Can Do
- Using Screen Terminals
- Daily Reporting (sales and live stats)
- Monthly Passes
- Prepaids
- Simple Site Troubleshooting

#### SiteWatch® Power User

Ideal for Owners, Established Managers and Office Support Staff

Learning Modules:

- Security & Accountability
- Simple Item & Button Set-Up
- Multi-Site & Advanced Reporting Options
- Promotions
- Contingency Planning

**“It’s really important they [the trainers] have served in other capacities and are truly able to understand the workings of the hardware and software. You can’t teach that to an instructor; it has to be experienced.”**

– Ryan Kuhns,  
Dapper Dan’s Car Wash

#### SiteWatch® Hardware + TunnelWatch®

Ideal for Owners/Operators, Distributors, Maintenance, and Technical Staff

Learning Modules:

- TunnelWatch® Setup & Troubleshooting
- XPT® Hardware ID & Maintenance
- Gate Troubleshooting
- Hands-On Terminal Demos
- The SiteWatch Network

**Register for DRB University at [DRB.com](http://DRB.com)**



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800.336.6338